

Beauty Call Boutique –Terms and Conditions of Sales and Returns

1. Personal Details

- You will be required to give Beauty Call Ltd your full address and email.
- By giving Beauty Call Ltd your details you give permission for us to contact you in the future. If you want to opt out of communication after your purchase please email us.

2. Sales

- False lashes and gift vouchers are sold directly by Beauty Call Ltd, so will be sent out within 3 working days of the order being placed and payment received.
- Beauty Call Ltd sells makeup and hair accessories as a 3rd party, direct from the manufacturer Glam Spot Cosmetics and Radiance Boutique, therefore these items will be sent direct from the manufacturer once the order has been processed and payment received.

Glam Spot Cosmetics will deliver within 3 business days.

Radiance Boutique will deliver within 5 working days

- Prices of goods match the prices of the manufacturer.
- Postage and packing is included in all products except makeup, where there is a charge of £2.50 per package (it is possible, but not common, that items are sent in one or more parts – if this is the case you will be informed).
- Payment is via the secure PayPal website and can be made either by a PayPal account or by credit / debit card. If you have any issues please email us.

3. Returns

- You have 7 days to notify us if the goods are incorrect or defective – please email us.
- You then have another 7 days to return the goods (at your expense) to the end supplier – we will inform you of the postal addresses when you first email us.
- Beauty Call Ltd will then refund you with 14 days, on condition that the goods are returned unused and in their original condition, and the manufacturer (if applicable) has refunded us.

Where it states email us, please use boutique@beautycall.co.uk