

Beauty Call Boutique –Terms and Conditions of Sales and Returns

1. Personal Details

You will be required to give Beauty Call Ltd your full address and email.

By giving Beauty Call Ltd your details you give permission for us to contact you in the future. If you want to opt out of communication after your purchase please email us.

2. Sales

False Lashes and Gift Vouchers are sold directly by Beauty Call Ltd, so will be sent out within 3 working days of the order being placed and payment received.

Beauty Call Ltd sells Airbrush Makeup and Kit, Hair Accessories and the Makeup Kits as a 3rd party. Therefore these items will be sent once we have received them from the manufacturer.

Airbase Makeup and Kit will be delivered to you within 7 business days of your order

Radiance Boutique will be delivered to you within 5 working days of your order

Makeup Kits will be delivered to you within 10 working days of your order

Postage and packing is as follows:

False Lashes - £1.25 per package

Hair Accessories – no fee

Airbrush Makeup and Kit - £2.50 to £10 per package

Makeup Kits - £5.00 total

Gift Vouchers – no fee, unless required next day (then a £5 charge applies)

It is possible, but not common, that items are sent in one or more parts – if this is the case you will be informed.

Payment is via the secure PayPal website and can be made either by a PayPal account or by credit / debit card. If you have any issues please email us.

3. Returns

You have 7 days to notify us if the goods are incorrect or defective – please email us.

You then have another 7 days to return the goods (at your expense) to us – we will inform you of the postal addresses when you first email us.

Beauty Call Ltd will then refund you with 14 days, on condition that the goods are returned unused and in their original condition, and the manufacturer (if applicable) has refunded us.

Where it states email us, please use boutique@beautycall.co.uk